

**OWLSnet
Administrative Advisory Committee Meeting
Outagamie Waupaca Library System
(Online – GoToMeeting) March 19th, 2021**

Present: Cathy Kolbeck, Algoma; Tasha Saecker, Colleen Rortvedt, Nicole Casner, Appleton; Jamie Hein, Clintonville; Rebecca Buchmann, Linda Streyle, Shauwn Rosendale, Door County; Stephanie Weber, Florence; Natalie Snyder, Fremont; Allie Krause, Hortonville; Robyn Grove, Iola; Ashley Thiem-Menning, Kaukauna; Carol Petrina, Kewaunee; Nicole Lowery, Lakewood; Michelle Best, Aubrey Laux, Little Chute; Ellen Connor, Manawa; Jen Thiele, Brooke Uhl, Marinette County; LeAnn Hopp, Marion; Ann Hunt, New London; Lori Baumgart, Tracy Vreeke, NFLS; Kristin Laufenberg, Oconto; Joan Denis, Oconto Falls; Amanda Lee, Bradley Shipp, Liz Kauth, Molly Komp, Evan Bend, Dave Bacon, Chad Glamann, John Wisneski, Debbie White, OWLS; Sue Vater Olsen, Scandinavia; Elizabeth Timmins, Seymour; Kristie Hauer, Shawano County; Shay Foxenberg; Shiocton; Jill Trochta, Suring; Peg Burington, Waupaca; Kelly Kneisler, Weyauwega

1. Call to Order and Introductions

The meeting was called to order at 9:32 AM and Amanda went through roll call.

2. AAC Ground Rules & online meeting etiquette

3. Minutes of the February 19th, 2021 AAC meeting were approved.

4. Announcements

For the time being we are asking that libraries contact John before sending an item for OWLS to catalog. Depending on what the item is and the urgency in which a record is needed for it, we may just ask you to send pictures and information instead. OWLS staff is still largely working from home, so sending this information will get a record to you faster.

Tasha introduced Nicole Casner the new Materials Management supervisor. Her previous experience was mainly in academic libraries focusing on workflow efficiency, while overseeing large scale projects. Welcome Nicole!

Allie informed the group that HPL has spinner racks and 2 conference tables for sale. Please contact Allie if interested.

Peg thanked the Outagamie and Waupaca counties for recognizing library staff as essential workers and making them eligible for the vaccine.

5. Replacing Library Printers/Copiers Managed by the OWLSnet Print Management PaperCut Service

From time-to-time it is inevitable that libraries will need to replace their printer or copier that is also used by the public. Many of these public use library printers are now being managed by the OWLSnet Print Management Service called PaperCut. If your

library is looking at replacing a printer or copier, that is also configured as a managed printer through OWLS (PaperCut), please send an email to OWLSnet Help letting us know of your plans.

Some of the information OWLS will require in order to prepare PaperCut for this change will include:

- Before purchasing your new copier/printer, please give OWLS the Make and Model Number of the new printer/copier you are considering so OWLS can verify that it will be compatible with the OWLSnet PaperCut print management service.
- Do you already have an installation date scheduled? We will need to make sure that Dave Bacon will be available on this date to set up your new printer/copier on PaperCut. Unfortunately replacing a printer in PaperCut is not a simple or quick task and will usually require that public access to your new printer be unavailable for a single morning or afternoon.
- We will also need coordinate this schedule with Julie L. (OWLS) or John K. (NFLS) to verify that they will be available that day to update the printers on your public computers.
- In order to minimize printer down time for your patrons, when replacing a printer/copier it could be beneficial to stay with the same brand name of printer. For example, if you are currently using a Xerox copier, then it's possible that all of the printer drivers and PaperCut settings that are currently in place will also work for a new Xerox copier. Staying with the same brand name is not a requirement, it's just an idea that could help to minimize printer (and public computer) downtime for your patrons.
- If your library is using the OWLSnet mobile printing services (ePrintIT), then OWLS will also need to open a ticket with TBS (our MyPC & PaperCut vendor) to update your mobile printing settings. Unfortunately, we cannot open a ticket to update your mobile printing services until OWLS can first verify that your new printer/copier is installed and functioning correctly in PaperCut.

Dave will share his document with the group. There is no form for this; libraries would need to contact Dave via email.

6. Vote on FRBR display in InfoSoup

An email was sent to the AAC list on March 2nd asking for feedback regarding the FRBR display in InfoSoup. TLC has offered to disable the grouping of items and revert the catalog to a more traditional view. With BiblioCommons a few months away, OWLS didn't know if this was desirable. OWLS received mixed feedback, so opened it up for discussion.

The online catalog has caused confusion and frustration since going live in August due to the way it groups titles together and displays cover images. In many cases, titles are grouped together inappropriately preventing patrons and staff from finding them. OWLS recently met with TLC to discuss these problems and they have offered to convert the

catalog to a more traditional model without the groupings. The group now has a decision to make regarding whether we should switch over to that model.

Questions:

Which catalog is more like BiblioCommons?

This is like comparing apples to oranges. There is a FRBRized view in BiblioCommons, but it is generated and displayed in a different manner.

Action Items: Vote on the following statement: Should OWLSnet disable the grouping of items with the same intellectual content in InfoSoup?

Decisions: The vote was in favor of the current catalog remaining until the switch to BiblioCommons.

*SCA and SHI abstained from voting

7. ILL Updates

Evan acknowledges, that ILL has been a work in progress. It has been a low priority since not many libraries were doing ILL until recently. Now there are issues with lending requests. Amanda is looking into those and asks that you let us know about these as they come up. She is interested in library workflows for ILL.

Questions:

What is the timeline for WISCAT?

Amanda answered that there is no timeline. OWLS has shared with WISCAT and their vendor the API information on CARL. We're working towards a live feed in WISCAT but no real timeline.

Do you want us to let you know when we get repeat requests for unavailable items? It happens many times a week.

Evan said right now because there is no live information for us, the best thing to do is pass on those for now. We're trying to work so that fewer on order records are available to be requested from libraries. For now, just say you're not filling it and move on.

Peg mentioned that they have had a lot of requests this week. Could that be because WISCAT is showing up?

Evan answered yes. It hasn't been that long that our records were showing up in WISCAT.

Ellen asked why doesn't CARL work with WISCAT?

Evan responded that TLC and WISCAT's vendor Auto-Graphics need to work together to make this work, which takes time. Amanda added that CARL doesn't keep the item info

stored in the MARC record, so there's nothing there for the Z39.50 connection to read. Bradley pointed out that OWLSnet is the first Wisconsin library system to use CARL as an ILS, so WISCAT didn't have a reason to work with CARL until recently.

Kelly asked for clarification that WISCAT isn't live. WISCAT will not know if an item is currently checked out...it will only know if a library has an item in their collection?

Evan answered yes, what WISCAT sees is a static list of items. Bradley added that data is updated weekly and we need to remember that we're the first in WI to use TLC so it's just a matter of getting the APIs to work.

Kelly asked if this affects their borrowing through WISCAT too?

Evan replied that it shouldn't, because libraries are seeing live records for most of the other libraries. The biggest impact is OWLSNET libraries getting more requests for items that aren't available.

Action Items: OWLSnet would like to meet with Holly at NFLS and then schedule a meeting with library ILL staff to learn more about how they use ILL and how they expect it to work in CARL. There are two lists for the ILL listserv, one for OWLS and one for NFLS. When we're ready to send out meeting information for gathering more from the libraries on how they use ILL, we'll send them out to those two lists. Please let us know if there are any staff who partake in ILL that aren't on that list and we'll get them on there.

8. AAC Meetings

Shall OWLS keep holding AAC meetings monthly or can these go back to every other month?

It was consensus to go back to every other month. The next AAC meeting will be in May.

9. Adjourn

The meeting was adjourned at 10:16 am.